

HOW DO I USE IT?

Registered Clients requesting transport must seek assistance at least 24 hours before the trip, and up to 3 months in advance.

To request assistance, phone 1800 334 882, weekdays 9am -3pm. When booking, you will need:

- Trip date
- Time and approximate duration
- Location

There are several ways we ask clients to respect drivers while having transport provided.

- Be respectful at all times. Abuse will not be tolerated.
- Be ready earlier than the allocated pick up time
- Understand that the drivers have procedures to follow which are out of their control
- Understand that whilst the office and the drivers do their best to have the day run smoothly, sometimes things don't go to plan. If something isn't right, contact the office.
- Notify the office of any cancellations prior to travel

Bookings and general enquiries:

Riverland Transport

Shop 4, 30 Kay Ave

BERRI, SA 5343

Phone: 1800 334 882

Weekdays 9am - 3pm

Riverland Transport

Local Over 65's



How do I use it?

How do I register for transport?

How does it work?

How much will it cost?

HOW DO I REGISTER FOR TRANSPORT

IF YOU ARE AGED 65 OR OVER YOU WILL NEED TO CONTACT MY AGED CARE TO REGISTER.

Please see below to assist you in your registration.



*If you require transport within two weeks of your registration with My Aged Care please contact the Riverland Red Cross office on 1800 334 882 to discuss your options.

HOW MUCH WILL IT COST?

Client contribution fees for transport provision are based on zone distance travelled

KMS	EXAMPLES	FEE 1-WAY
6-12	Berri—Barmera	\$5
13-25	Berri—Renmark	\$10
26-40	Barmera—Loxton Barmera—Renmark	\$15
41-70	Waikerie—Berri	\$25
71-200	Waikerie—Loxton	\$40

Carers required to accompany clients due to mobility impairment and medical conditions are able to travel for free with their care recipient.

We do not make a profit from client fees.

Fees are based on the cost of running a standard vehicle, and are therefore on par with the cost of running your own vehicle. If you are unable to afford the fees, we invite you to contact us to apply for alternate payment plans.